



# Computer Recycling across Essex and beyond...

Richard Hockett  
MillRace IT Ltd



**MillRace***IT*



**An overview of:**

- **MillRace IT – what we do**

**Our business**

- **Training**
- **Employment**
- **Reuse**
- **Partnership**

**MillRace***IT*

# ***Recycling Computers for the Community***



**A charity-owned social enterprise offering IT recycling as a commercial service with secure data destruction and zero landfill.**

**Provides work placements, skills training, employment services and digital inclusion to vulnerable people.**



**MillRace*****IT***

## ***A Social Firm...***

- trades with a social purpose;
- creates jobs and training opportunities for disadvantaged people;





## ***A Social Firm...***

- provides an integrated workplace which allows people who are disadvantaged to work alongside those who are not
- offers affordable goods and services.





# Social firm model

- 50% income through trade
- More than 25% of employees are people disadvantaged in the labour market
- Enterprise, Employment and Empowerment

Full Members of  
***SocialFirms UK***

**MillRace**<sup>+</sup>**IT**



- **MillRace IT – a social firm**
- **Formed in 2000 as part of the Y2K compliance project with social services.**
- **Formally a project of InterAct based in Chelmsford**





# •InterAct - Chelmsford

## Parent charity

Supporting with people to  
fulfil their potential, improve  
their lives and their  
communities



# InterAct

# MillRaceIT

# Awards

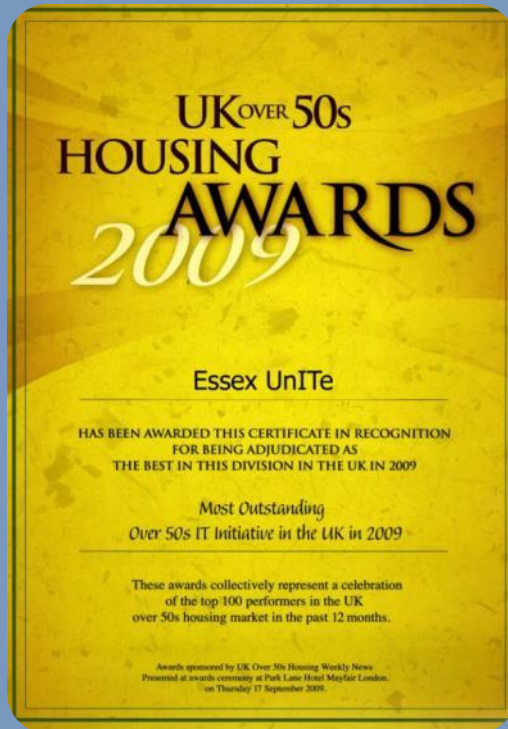
**2006 Finalist in National Recycling Awards**



**Winner – Mid Essex Business awards  
for environmental awareness 2008**

**MillRaceIT**

# Awards



Don't waste IT!

INTERACT  
helping others to help themselves

MR  
MillRace IT

UK CED  
UK Centre for  
Economic &  
Environmental  
Development

**WINNER! - Mid Essex Business  
Awards 2008 for Environmental Awareness**

**Shortlisted entrant 2009  
The National eWell-Being Awards**  
Improving people's lives and the environment through ICT

InterAct  
group



# Awards



# Awards



Gavin Barton  
“overcoming adversity”

Albert Hearn  
“going the extra mile”



# Achievements

Achieved a steady growth pattern from turnover of c£100k to c£880K (2010/11).  
Grown from employing 5 to 20 people, 14 of whom have been disadvantaged in the labour market



# Achievements

Worked with 1000+ trainees/volunteers  
Helped 50 unemployed people find work  
during 2010

Diverted nearly 75000 units from landfill  
saving 1000 tonnes of material from  
landfill

2010/11	Diverted 207 tonnes
	1021 tonnes of CO2





- **Training and employment**
- **Work based**
- **Working with JC+ etc.**
- **Workshop in Witham**
- **Retail in Clacton & Witham and online**



**Reuse of Waste Electrical and Electronic Equipment (WEEE) to create training & employment opportunities and to promote life long learning & digital inclusion.**





# essexunTe

**A partnership to give older people access to broadband enabled refurbished computers and furniture**

**MillRaceIT<sup>+</sup>**





LOTTERY FUNDED



# Recycling people...

I am enjoying it and find it a brilliant work environment to be in. I didn't join the project because I would still be unemployed and have no confidence in myself and no prospects in life. What a difference it has made, no one judges me, only by my work.

Student September 2006

Volunteer September 2006

Student September 2006



Thank you for the help with getting me on the Computer Course. I learnt a lot I managed to get the job, thru sending my cv to all electronics companies within 30 miles. Job was not advertised, so sending cvs to companies does really work.

Many thanks

Simon

**MillRace***IT*



# •Employment

## Vinny's story



**MillRace***IT*

## Ex-drug-dealer up for award after turning life round



A REFORMED drug-dealer has been shortlisted for a special award for turning his back on drugs.

Vinny Claydon, of Jeffreys Road in Tye Green, Cressing, has been nominated for an East of England Celebrate Award, to be held on Thursday.

Mr Claydon, 42, was nominated for the Turn Around category by his bosses at MILLRace IT, a computer-recycling and training firm in Witham.

He has been on work placement there for nine months and was recently promoted to team leader.

He said: "Before that, I had been unemployed for 15 years or so, with a history of drug abuse and drug-related crime, so hopefully there is no more of that to ever come again."

"I think the way things

are going, it won't ever happen again."

Mr Claydon and his wife Michelle have both been clean of drugs for nearly two years.

But for several years he smoked heroin, crack cocaine and cannabis and sold drugs to feed his addiction, ending up in jail numerous times.

"One of the things that made us stop was we lost our other house through a drugs bust and they took our kids.

"The youngest one was adopted," said Mr Claydon.

He credits the support of his mother-in-law Val for turning their lives around.

While on a drug rehabilitation programme, he was put in touch with MillRace – which helps people with disadvantaged backgrounds – and has not looked back.

● **Reformed – Vinny Claydon, right, has turned his life around – and is up for an award to recognise it. He's pictured with Richard Huckett at his employers, MillRace.**

*Picture: NICK OBANK (51957-2)*











# Services



- Collection from your premises by our trained staff
- Quality-assured tracking procedure, from the point of collection throughout the recycling process
- All data securely removed using specialist software with certificates provided
- Items that can't be data-wiped are shredded and smelted down
- All items recycled or reused in the community where possible
- Zero landfill - no pollution of our rivers, earth or air, and no exports for third-world recycling

# MillRace IT



**Working together in  
partnership**



# RDC



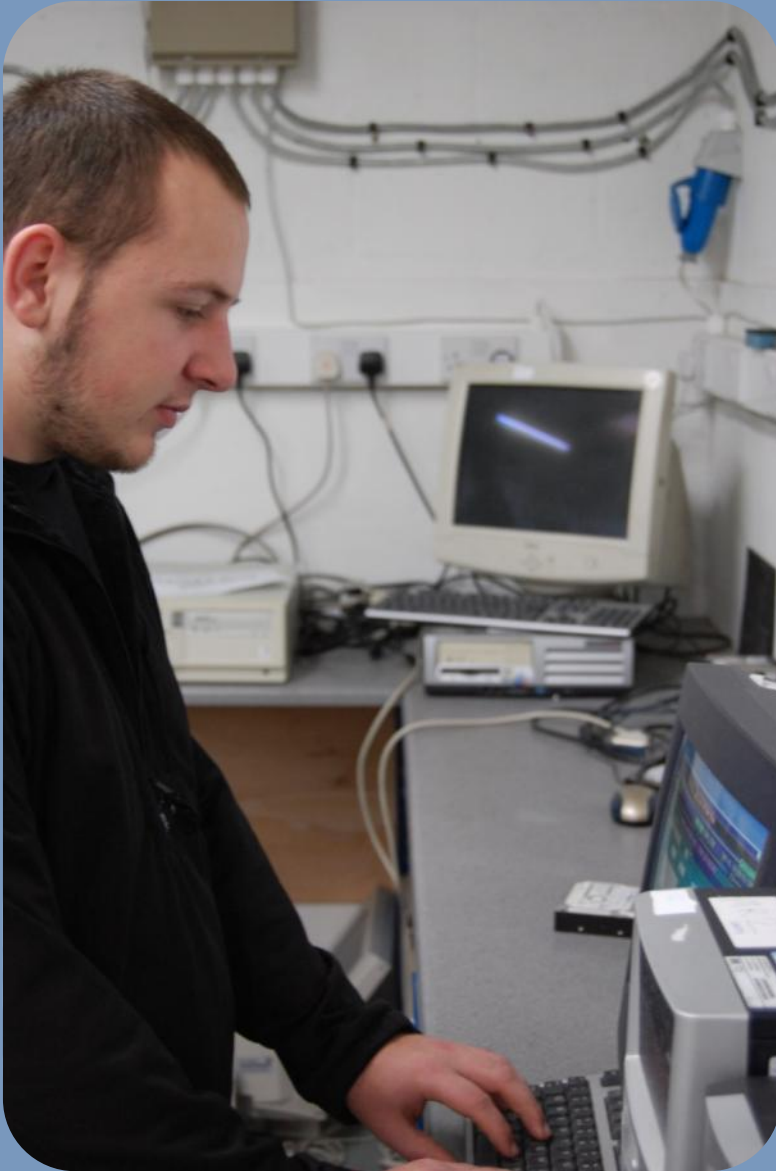
# •Partnership



# •Partnership



# •Partnership







- Partnership
- Quality assured process
- Integrated management
- Secure data destruction
- Zero landfill
- CSR





**2008/9**

# **Growth through a sustainable model**



**Make the most of every opportunity**

**Working with local authorities for hardware  
recycling**

**Linked to 3 year contract for outsourced  
asset management**





# MillRace/IT Partnership News

## Award winning social enterprise launches partnership with Serco to donate redundant IT equipment to local communities.

In a new initiative to promote the reuse of IT equipment to help disadvantaged communities, local charities and individuals suffering social

isolation, Serco and MillRace IT have joined forces to reuse redundant IT equipment and use the proceeds from corporate IT recycling to reduce digital and social exclusion. Steve Ward, Operations Director, Local Government & Commercial of SERCO said "I am delighted that we are able to see our unwanted IT equipment being securely data wiped and refurbished for use by this forward thinking social enterprise. We know the impact digital skills and equipment can make to people's lives and we are pleased to support this excellent initiative"



*Pictured above: Steve Ward - Serco and Danny Kelley - MillRace IT complete the first collection of redundant equipment from Laburnum House, Birmingham*

*Right: Vincent Claydon, Richard Huckett and Neil Hughes from MillRace IT - Recycling redundant computer equipment donated by Serco for reuse in the community at the MillRace IT facility in Essex*



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Registered office: Moulsham Mill, Parkway, Chelmsford, Essex, CM2 7PX  
MillRace IT is registered in England no. 4017044 - MillRace IT is a Social Firm owned by InterAct (charity no. 1048631)  
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# MillRace/IT Partnership News

## CHAIRMAN OF THE COUNTY COUNCIL TO PRESENT I.T. SYSTEM TO DISABLED SOUTHEND ENTREPRENEUR, AT NEW ECO-HQ OF DISABILITY ESSEX.



As part of the continued partnership between MillRace IT and SERCO to provide charitable donations back into the community, Social Enterprise Director Richard Huckett of MillRace IT met with the Chairman of Essex County Council to donate equipment to a disabled businessman at Disability Essex.

Councillor Rodney Bass, visited the newly completed, and award-winning, eco building of Disability Essex.

During his visit, Cllr. Bass presented a refurbished laptop to Southend based disabled entrepreneur Michael Hillier. Michael makes desk top clocks, using recycled CD's as the clock face. These are processed with photos, of any selected subject, as souvenirs or for family mementoes. For two days a week, he is based at the Disability Essex building, to make clocks for charities for fund-raising.

His current IT equipment is in need of up rating, and MillRace IT has utilised their partnership with SERCO to provide Michael with a laptop that will help him create his innovative designs.

This is another example of the support given by charities and corporates alike, working together, to assist disabled people back into employment and new skills.



*Pictured above: Cllr. Rodney Bass Chairman Essex County Council and Richard Huckett (MillRace IT) present the laptop to Michael Hillier*

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# MillRaceIT serco

## Partnership News

The partnership between Social Enterprise MillRace IT and Serco continues to generate donations of refurbished IT equipment for Charities and disadvantaged people.

Rays of Sunshine PR and Marketing Manager Laura Barnett is pictured receiving the latest donation from the MillRace IT and Serco initiative that uses the proceeds from the IT recycling service to generate donations of refurbished equipment.

Formed in 2004 Rays of Sunshine Children's Charity exists to grant the wishes of children who are living with serious or life-threatening illnesses between the ages of 3-18 who live in the United Kingdom.

With your help they and their families can experience the joy and excitement of doing something they've only ever dreamt of before - Help us turn wishes into happy memories. For information please visit [www.raysofsunshine.org.uk](http://www.raysofsunshine.org.uk)



### Turn your old assets into cash & help a good cause!

Add value to your clients bottom line. MillRace IT and Serco have successfully worked together to return asset value back to the client. Recycling shipments of higher quality equipment not only cover the cost of collection, secure data wipe and zero landfill recycling but can also generate an asset value return. All this and still contributing back into the wider community through the social business and donation scheme.

Call Steve Pleasant on 01376 518508 to find out more.

Serco and MillRace IT have an SLA to provide secure data destruction and recycling services

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t. 01376 518508 f. 0709 289 7433 [www.millraceit.co.uk](http://www.millraceit.co.uk) mail@millraceit.co.uk  
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**2009/10**



**Sell Your Laptop service for public**

**Online shops**

2010/11

Number 1 mission fish eBay fundraising site



**2010/11**

**Consolidate SYL product**

**Offer business asset value return service**

**Become less dependant on public sector  
spending**

**Rebranding**



**MillRaceIT**



# 2010/11

## Online presence - Google

### MillRaceIT

Secure collection & disposal service  
Telephone: 01376 518508

[home](#) [recycling](#) [a social enterprise](#) [training services](#) [contact us](#)

*The **secure**, **socially-responsible**, **environmental** and **cost-effective** way to **recycle** and dispose of all **redundant IT and telecoms equipment**.*

*Organisations choose us because of our **environmental** and **social credentials** and return because of our **prompt, efficient service**.*



IT Recycling



Data destruction



Asset management

#### Contact us!

Call 01376 518508

Contact name

Contact number

Type of enquiry

Send

### Welcome

#### What we do

MillRace IT recycles computers, laptops, printers, monitors, servers, photocopiers, telephone systems and all other IT and telecom related equipment and is totally dedicated to providing a secure, cost effective disposal service to organisations which is socially and environmentally responsible with zero landfill.

#### Why we do it

MillRace IT is a not-for-profit [Social Enterprise](#) that recycles computers and IT equipment to:

Click here  
to sell us  
your laptop!



# 2011

## MillRaceBuysIT

We will buy your laptop or redundant IT equipment

Telephone: 01376 518 509

[Home](#) [About us](#) [Contact us](#)

MillRace **IT** will buy your unwanted or redundant **business IT** & telecoms equipment.

**Act now!**



### We buy IT equipment!

MillRace IT will buy any IT and telecoms equipment that still has economical value. We can purchase inventories as small as 1 item and as large as 1,000+.



### Asset value recovery

Recover value from your IT Equipment using our asset recovery service, this service will gain the highest return possible for your items with free refurbishment for sale where necessary to maximise the market price of your assets.



### Corporate-social responsibility

Our customers benefit from a first class safe, secure and efficient IT recycling service and uniquely derive significant corporate social responsibility (CSR) benefits because of our various programmes.

*Even if you're not a business but have something to sell, we still want to hear from you!*



**Do you have any unwanted electronic devices to sell?**



**Maybe you've upgraded?**



**Or you have an unwanted gift?**



**Click to find out more!**

2011

Turn your unwanted *IT* &  
telecoms equipment into *cash!*

*Asset Value Return* for business customers

*Cash* for *laptops* for businesses and individuals

[www.MillRaceBuysIT.co.uk](http://www.MillRaceBuysIT.co.uk)

- PROMPT PAYMENT ■ QUALITY SERVICE
- SECURE DATA DESTRUCTION

*Profits go to our parent charity InterAct (Charity No 1048631)*




# Summary

A successful social  
business is possible  
(10 years old)

Trade on quality, service  
and price – not just our  
social benefits



• Providing a national IT recycling service



• Secure data eradication for businesses



• Providing training and employment through a successful social business



*When I first walked through the doors of MillRace, I came with nothing. I'd been through a very difficult period in my life and was about as low as it's possible to be. I had no skills, no confidence and no knowledge. Who would have thought such a diverse group of people could and would change my life in such a positive way and too such a degree.*

*Former client/staff 2011*